



Client: General Court of Audit (GCA)
Product: Intalio Document, Intalio Correspondence, Intalio Case



Overview

The **General Court of Audit (GCA)** is the supreme audit institution in the **Kingdom of Saudi Arabia**, responsible for auditing the state's revenues, expenditures, and assets & ensuring proper utilization of public resources. As part of its constitutional mandate, the GCA plays a vital role in maintaining financial integrity and transparency across more than 1,000 governmental and semi-governmental entities.

To keep pace with Saudi Arabia's digital transformation vision, GCA sought to modernize its operations by transitioning from manual, paper-based processes to a fully automated digital environment. The organization faced challenges in managing audit lifecycles, ensuring data accuracy, and integrating its multiple departments and external entities under one unified platform.

To address these needs, **Intalio** implemented an advanced, integrated solution — **SHAMEL**, a comprehensive electronic monitoring platform — **powered by Intalio Document, Intalio Correspondence, Intalio Case, Intalio Viewer, and Intalio Sign**. This system transformed how GCA manages, audits, and exchanges financial data across all relevant institutions.



Needs and Challenges

The General Court of Audit required a solution to:

- **Automate audit workflows** and reduce manual tasks in document and correspondence handling.
- **Integrate all parties and stages** of the audit lifecycle into a single, centralized platform.
- **Improve data exchange** and connectivity between GCA and over 1,000 governmental and semi-governmental entities.
- **Migrate existing data and reports** into a modern, secure system.
- **Ensure content accuracy, accessibility, and compliance** across departments.
- **Enable electronic processes** to accelerate audits and enhance operational transparency.



Implementation Highlights

Intalio successfully implemented **SHAMEL**, a comprehensive digital monitoring platform that connected the General Court of Audit with all relevant entities to streamline financial and administrative operations. The key solution components included:



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› **Intalio Document:**

Managed the entire document lifecycle — from creation and classification to archiving and retrieval — ensuring fast access, integrity, and traceability of all audit-related content while eliminating data duplication and redundancy.

› **Intalio Correspondence:**

Automated internal, incoming, and outgoing correspondences across GCA's departments and external entities, turning the organization into a paperless environment. This solution provided instant, secure access to all correspondences through a unified repository.

› **Intalio Case:**

Enabled automation of audit cases, tracking of financial operations, and monitoring of management contracts across government entities. The system improved efficiency by reducing manual intervention, analyzing performance, and enhancing decision-making through better process visibility.

› **Intalio Viewer:**

Offered document imaging, editing, and annotation tools, improving collaboration and streamlining document handling for auditors and staff.

› **Intalio Sign:**

Empowered authorized users to electronically sign documents, ensuring authenticity, integrity, and full compliance with audit and governance requirements.



Impact and Achievements

- › **Enhanced Efficiency:** Audit processes and document handling times were significantly reduced through automation.
- › **Improved Integration:** Over 1,000 government entities connected to a unified monitoring platform, ensuring seamless data exchange.
- › **Paperless Transformation:** Transitioned from manual documentation to a fully digital audit environment.
- › **Data Integrity and Security:** Secure electronic signatures and document controls maintained accuracy and authenticity.
- › **Transparency and Accountability:** Real-time tracking and monitoring improved oversight and decision-making across the organization.



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Conclusion

By implementing **SHAMEL**, powered by **Intalio's digital solutions**, the **General Court of Audit** in Saudi Arabia achieved a significant milestone in digital governance. The platform transformed how audit operations are conducted, from correspondence and case management to document security and collaboration.

Through automation, advanced integration, and secure digital workflows, GCA now operates with enhanced transparency, efficiency, and compliance — reinforcing its mission to ensure the optimal use of national resources.

This project underscores **Intalio's commitment** to empowering government institutions with innovative, secure, and scalable digital transformation solutions that drive accountability and operational excellence.